



Flozer CallGate

Integral solution of communications for your corporation. Includes all the basic functionability of a telephonic central, which include transfer and capture of calls, music on hold or call parking. Additionally, it does provide by default advanced technologies such as voice mailbox, fax2email, VoIP, guided menu (IVR), etc.

The problem

Voice over IP (VoIP) has turned into the dominating direction inside the telecom market and a way to probe it is that by the end of 2005, the sales of IP lines were higher than the sales of traditional lines.

The combination of cost, quality, security and multiple functionability makes IP telephony the logical evolution of those bussinesses that search for more than just a voice service. When clients need to wide, improve or change anything of their telecommunications solution they don't even consider to continue investing in TDM technology, since it isn't an investment for the future or efficient.

The solution

Flozer Callgate is the integral solution of communications for your corporation. It includes all the basic characteristics of a phones central, like transferring and capturing calls, delay music or parking calls. In addition, it includes a series of functionability like voice mail, fax2email, VoIP, guided menus (IVR), etc.

Flozer CallGate integrates perfectly in your communications infrastructure, without the need to realize any modification. Thanks to that, your bussiness will join the digital revolution of telecommunications in a simple and economic way.

Highlights

- + Integration
- + Independence of other proprietary technologies
- + Open standards
- + High performance over the investment
- + Native voice over IP
- + High degree of development of applications

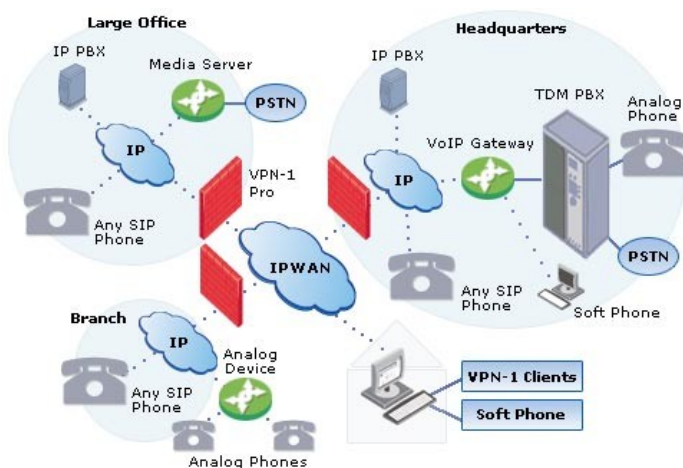
VoIP Server & Call Manager

“Control, mantain and handle all your farm of workstations from a single point.”

This solution have two flavors

- Flozer CallGate Appliance**
Integrated Hardware & Software
- Flozer CallGate Stand-alone**
Installed Software on generic hardware

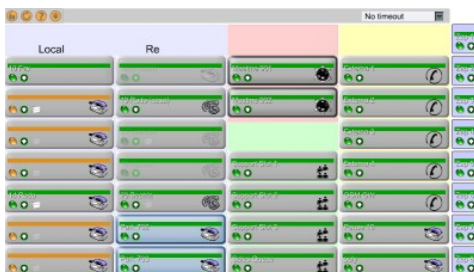
Ask us about this flavors.





Characteristics - Calls

- | | |
|--|----------------------------------|
| ADSI system | Interactive Voice Response (IVR) |
| Alarm receptor | Local and remote call agents |
| Messages | Macros |
| Authentication | Music On Hold |
| Automatic mailbox | Music On Transfer |
| Black lists | Flexible system based in mp3/ogg |
| Blind Transfer | Linear or random reproduction |
| Call register | Volume control |
| Redirection of busy calls | Predictive Dialer |
| Redirection of calls without an answer | Privacy |
| Call Forward Variable | Open Settlement Protocol (OSP) |
| Monitorization of calls | Overhead Paging |
| Call Parking | Protocol Conversion |
| Call queuing | Remote Call Pickup |
| Call recording | Remote Office Support |
| Call restoring | Roaming Extensions |
| Call routing (DID & ANI) | Route by Caller ID |
| Call Snooping | SMS Messaging |
| Call transferring | Spell / Say |
| Call in wait | Streaming Media Access |
| Support for Call identification | Supervised Transfer |
| Call identification blocking | Talk Detection |
| Call identification delay | Text-to-Speech (via Festival) |
| Calling Cards | Three-way Calling |
| Conferences | Time and Date |
| storage in DB | Transcoding |
| Integration with DB | Trunking |
| Call by name | VoIP Gateways |
| Direct Inward System Access | Voicemail |
| Distinctive Ring | Visual Indicator for Message |
| Distributed Universal Number | Waiting |
| Discovery (DUNDi™) | Stutter Dialtone for Message |
| Do not disturb | Waiting |
| E911 | Voicemail to email |
| ENUM | Voicemail Groups |
| Flexible Extension Logic | Web Voicemail Interface |
| Interactive Directory Listing | Zapateller |



Computer-phoning integration

- AGI (Asterisk Gateway Interface)
- Graphical Call Manager
- Outbound Call Spooling
- Predictive Dialer
- TCP/IP Management Interface

Scalability

- TDMoE (Time Division Multiplex over Ethernet)
- Direct PBX connection
- Zero latency
- Hardware Ethernet
- Voice over IP
- Integration with installs physically prepared
- Uses commonly deployed data connections
- Allows a unified dialplan across multiple offices

Codecs

- ADPCM, G.711 (A-Law & μ-Law), G.723.1, G.726, GSM, iLBC, Linear, LPC-10, Speex

Protocols

- IAX™ (Inter-Asterisk Exchange), H.323, SIP (Session Initiation Protocol), MGCP (Media Gateway Control Protocol, SCCP (Cisco® Skinny®), Interoperabilidad con Telefonía Tradicional, E&M, E&M Wink, Feature Group D, FXS, FXO, GR-303, Loopstart, Groundstart, Kewlstart, MF and DTMF support, Robbed-bit Signaling (RBS) Types

PRI Protocols

- 4ESS, BRI (ISDN4Linux), DMS100, EuroISDN, Lucent 5E, National ISDN2, NFAS

Addons

- xPL integration, Text2Speech, Fax transmission and reception, CRM, LDAP integration

Flozer Callgate brings a web user interface very easy to use to configure and maintain your full VOIP infrastructure. With the web interface is posible to:

- Configure fully your VOIP infrastructure.
- Manage calls and conferences
- Manage call queues and wait calls.
- Manage Voicemail
- Much more...

Contact us to receive advising.

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Flozer is a business unit of Neurowork™



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About Neurowork. Neurowork is a international company focused in last technologies. Through of several business units, Neurowork tries to facilitate integral and vertical access to technologies for companies of all sizes. Neurowork have locations in several points of the world for a more personalized customer support.

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