



Remote Monitoring

Our solution provides a server of monitorization with systems of redundancy and high availability which will allow us to monitor your services in a 24/7 option. Our Internet access is secured against security incidences and we have a trustworthy connectivity service.



We have a network of monitorization servers with systems of redundancy and high availability which will allow us to monitor your services in a 24/7 option.

Secure Connectivity

Our servers connect to your installments using the most trustworthy current techniques in information security. The same way, your access to monitorization reports of your IT infrastructure is safe.

Alerts and notifications

We have an advanced alert system, manual and automatized, that allows us to notify the required people when a problem in your Web site or IT infrastructure occurs. We provide different levels of notification and scaling appropriate for the degree of severity of the incidence. We notify through emails, SMSs, voice call, voice-mail and whatever other mechanism that you require of.

Tickets system

We provide of a vast variety of reports online or via email in multiple formats (Web, text, graphics, PDFs, etc), be it a directive of your company searching for a monthly availability report or your network administrator requiring real-time details. If your standardized reports do not fit your needs, we can provide you with personalized analysis.

Proactive and corrective automatized action

We also provide proactive or corrective actions based on events to automatically solve contingencies; this way your company reduces the downtime costs of your systems. We provide some actions like restart of services, execution of automatized processes, powering up and down of equipment, filesystem cleansing, etc.

Contingence resolution

We do not only detect incidences in your IT infrastructure, but we also have a team of professional which can solve those incidences or perform proactive tasks of maintenance in your infrastructure.

Remote Monitorization of Web Sites

We'll keep you informed on the availability, performance and content of your web sites, allowing you to keep your web services and applications running and profitable.

Remote Network Monitoring

We'll keep you informed of the status of your network, availability and performance of your applications and network devices, making your entire network more trustworthy and efficient.

Remote Security Monitoring

We'll keep you informed on the vulnerabilities and weaknesses of your systems' security and networks, allowing your entire network to be more trustworthy and efficient.

Remote Personalized Monitoring

Our experience ensures that our services are adequate to the particular needs of your businesses, this way you get total control of the monitorization of your technologic resources.

Contact us to receive advising.

sales@flozer.com

Flozer is a business unit of Neurowork™



Know our soluciones
www.Flozer.com/solutions

Know our services
www.Flozer.com/services

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About Neurowork. Neurowork is a international company focused in last technologies. Through of several business units, Neurowork tries to facilitate integral and vertical access to technologies for companies of all sizes. Neurowork have locations in several points of the world for a more personalized customer support.

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